

**RULES FOR PROVISION OF HANDLING, WAREHOUSING AND OTHER SERVICES  
OF THE TERMINALS CONTROL CENTER  
OF THE INFRASTRUCTURE SERVICE DEPARTMENT OF  
AB LIETUVOS GELEŽINKELIŲ INFRASTRUKTŪRA**

**CHAPTER I  
GENERAL PROVISIONS**

- 1.1. The Rules for provision of handling, warehousing and other services of the Terminals Control Center of the Infrastructure Service Department of AB Lietuvos Geležinkelių Infrastruktūra (hereinafter referred to as the Rules) establish the procedure and the conditions of provision of handling, warehousing and other services (hereinafter referred to as the Services) of the Terminals Control Center of the Infrastructure Service Department of AB Lietuvos Geležinkelių Infrastruktūra (hereinafter referred to as the Service Provider).
- 1.2. These Rules apply to all natural persons and legal entities (hereinafter referred to as the Customer), which will use the Services.
- 1.3. The Rules have been framed in compliance with regulations of the European Union and the Republic of Lithuania.

**CHAPTER II  
CONCEPTS AND DEFINITIONS**

- 2.1. Customer. A natural person or a legal entity that has entered into an agreement with the Service Provider, using the Services: 1) to meet personal, domestic and household needs, not related to business or profession, or 2) to meet commercial needs, related to business or profession.
- 2.2. Container. Standard reusable 20 to 45-foot tare intended for freight transportation, ensuring safety of freight and adjusted for mechanical loading and unloading.
- 2.3. Semi-trailer. The trailer coupled to a motor vehicle so that its part rests upon the motor vehicle and the motor vehicle bears a part of its mass as well as a part of its cargo weight. In these Rules the concept of the Semi-trailer is used in terms of tare intended for loading/unloading.
- 2.4. Replaceable bodywork. The bodywork/storage capacity of unified structure of fastening for transportation and unified hanging for loading/unloading, intended for cargo transportation by road and rail without reloading cargo at interim terminals.
- 2.5. Wagon. The specially equipped rail vehicle for cargo transportation.
- 2.6. Services. The handling, warehousing and other services detailed in this paragraph, selected by the Customer and rendered by the Service Provider:
- 2.6.1. Vilnius/ Kaunas Intermodal Terminal use by motor transport. It is the Service rendered to the Customer that involves reloading of the Container/ Replaceable bodywork from a platform of one motor vehicle to a platform of another motor vehicle; or unloading of the Container/ Replaceable bodywork from a platform of a motor vehicle to ground for free storage up to 30 days and loading of the Container/ Replaceable bodywork from the ground to a platform of a motor vehicle; or moving of one container from one platform of a motor vehicle to another place.
- 2.6.2. Storage of the Container/ Semi-trailer/ Replaceable bodywork in an open customs/ temporary storage warehouse. Storage of goods in the Containers/ Semi-trailers/ Replaceable bodyworks in customs/ temporary storage warehouses at 8 Terminalo st., Vilnius, Republic of Lithuania, and 78 Palemono st., Kaunas, Republic of Lithuania, operated by the Service Provider (hereinafter referred to as the Customs warehouses);
- 2.6.3. Delivery of the Container/ Semi-trailer/ Replaceable bodywork in the territory of the terminal and return. The Customer may select that Service voluntarily; however, upon receipt of direction from the government institution by the Service Provider to bring the Container/ Semi-trailer/ Replaceable bodywork

for inspection to a place intended for inspection this Service is included into a VAT invoice issued to the Customer for payment;

2.6.4. Handling (unloading, loading or reloading) of contents of the Container/ Semi-trailer/ Replaceable bodywork/ Wagon with a loader. At Customer's option or on demand of the government institution, the Euro pallet of standard dimensions with cargo of standard dimensions in the Container/ Semi-trailer/ Replaceable bodywork/ Wagon with its weight together with goods not exceeding 1.5 t or several Euro pallets are unloaded and loaded back to the same Container/ Semi-trailer/ Replaceable bodywork/ Wagon or loaded/unloaded from one Container/ Semi-trailer to another. Upon receipt of direction from the government institution by the Service Provider to handle (unload, load or reload) contents of the Container/ Semi-trailer/ Wagon this Service is included into a VAT invoice issued to the Customer for payment. For information about reloading of larger tonnage and non-palletized cargoes please use contacts specified on website <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos>;

2.6.5. Manual handling. At Customer's option or on demand of the government institution, contents of the Container/ Semi-trailer/ Replaceable bodywork/ Wagon or its part is unloaded and loaded back to the same Container/ Semi-trailer/ Replaceable bodywork/ Wagon or reloaded from one Container/ Semi-trailer/ Replaceable bodywork/ Wagon to another manually. Upon receipt of direction from the government institution by the Service Provider to carry out Manual handling this Service is included into a VAT invoice issued to the Customer for payment;

2.6.6. Storage of goods in a warehouse. Storage of Customer's goods in warehouses located in the territory of the Service Provider (hereinafter referred to as the Warehouses) or the Customs warehouses operated by the Service Provider.

2.6.7. Preparation of the Container/ Semi-trailer/ Replaceable bodywork for handling. The Customer, using capacity of Vilnius/Kaunas Intermodal Terminal, where there is a possibility to provide such capacity, or using its own capacity, prepares the Container/ Semi-trailer/ Replaceable bodywork for shipment in cargo preparation area, i.e. it loads/unloads cargo delivered to cargo preparation area to/from the Container/ Semi-trailer/ Replaceable bodywork. The Container/ Semi-trailer/ Replaceable bodywork is prepared for handling within 3 (three) business days. If cargo, delivered to preparation area for handling, stays in the territory of the terminal longer than 3 (three) business days, a fee specified in paragraph 2.6.21 is started to be charged for its standstill.

2.6.8. Dry cleaning of the Container/ Semi-trailer/ Replaceable bodywork from bulk cargo residues and garbage. Opening, cleaning, closing and disposal of residues from the empty Container/ Semi-trailer/ Replaceable bodywork;

2.6.9. Weighing on truck scales. Weighing of the Container/ Replaceable bodywork and/or any kind of motor transport, including weighing with cargo that is carried out at Vilnius Intermodal Terminal at 8 Terminalo st., Vilnius. For information about weighing at Kaunas Intermodal Terminal at 78, Palemono st., Kaunas, please use contacts specified on website <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos>. This Service does not include delivery, where it is necessary to weigh the Container/ Semi-trailer/ Replaceable bodywork located in the territory of the Service Provider.

2.6.10. Visual inspection of the Container/ Semi-trailer/ Replaceable bodywork. Opening, inspection, closing the empty Container/ Semi-trailer/ Replaceable bodywork in accordance with Customer's instructions and provision of information by e-mail;

2.6.11. Connection and cut-off of the Container/ Semi-trailer. Connection and cut-off of the Container/ Semi-trailer that requires power supply;

2.6.12. Power supply and maintenance of the Container/ Semi-trailer. Power supply and temperature parameter control for the Container/ Semi-trailer that requires power supply and thermal regime;

2.6.13. Container/ Semi-trailer/ Replaceable bodywork/ Wagon sealing with seals provided by the customer. Closing and sealing of the Container/ Semi-trailer/ Replaceable bodywork/ Wagon and provision of information to the Customer by e-mail;

2.6.14. Removal of document plastic sheets, old seals and other residues outside of the Container. Removal and disposal of residues;

2.6.15. Photographing of the Container/ Semi-trailer/ Replaceable bodywork and provision of photos to the Customer by e-mail. The photos are sent to the e-mail specified in the Agreement for provision of handling, warehousing and other services;

2.6.16. Storage of the Container/ Semi-trailer/ Replaceable bodywork at the Service provision place starting from the 31<sup>st</sup> day. The Service is rendered after the 30 (thirtieth) day of provision of the Service, specified in paragraph 2.6.1 of these Rules. After the 1<sup>st</sup> hour of every next storage day the day is rounded up;

2.6.17. Delivery of the Container/ Semi-trailer for handling. Delivery of the Customer's Container/ Semi-trailer/ Replaceable bodywork, which is at the Service provision place, for handling in radius of no more than 5 km beyond the Service provision place. By ordering this Service the Customer must provide all documents, necessary for carriage of the Container/ Semi-trailer/ Replaceable bodywork, to the Service Provider;

2.6.18. Delivery of documents. Collection/handover of documents, necessary for the Container/ Semi-trailer/ Replaceable bodywork/ Wagon to arrive/depart to/from the Service provision place or to carry out customs formalities, from the Customer or another entity and transfer to a vehicle driver (a representative of the Carrier) or a railway company. If the Service is ordered at Vilnius/Kaunas Intermodal Terminal of the Service provision place, the Service will be rendered within the limits of Vilnius/Kaunas only.

2.6.19. Order adjustment. The Customers are provided a possibility to adjust the Service order. In case of change of certain data specified in the Service order after placement of that Service order the Customer or its representative informs the Service Provider verbally/in writing about changes before the Service order is started to execute. If notice is given verbally, the edited Service order is to be placed immediately. This Service will be included into a VAT invoice issued to the Customer for payment without separate approval;

2.6.20. Wrapping of cargo on a pallet with stretch film. Wrapping/fastening of cargo on the pallet with stretch film in order to be able to load/unload cargo on the pallet more safely;

2.6.21. Warehousing of cargoes in open area. Warehousing of cargoes in open areas (hereinafter referred to as the Areas) and open Customs warehouses at 8 Terminalo st., Vilnius, Republic of Lithuania and 78 Palemono st., Kaunas, Republic of Lithuania, operated by the Service Provider. Cargoes warehoused in open area are not protected from weather conditions;

2.6.22. Slings works. Fastening of slings (auxiliary equipment) to a container or cargo and detachment of slings from it after reloading of a container/cargo. It is additionally applicable to containers with 2.6.1 service and cargoes with 2.6.4 service.

2.6.23. Repairs of the Container/ Semi-trailer/ Replaceable bodywork. Minor repairs of the empty Container/ Semi-trailer/ Replaceable bodywork at Vilnius Intermodal Terminal at 8 Terminalo st., Vilnius, Republic of Lithuania, involving welding of the Container/ Semi-trailer/ Replaceable bodywork (welding of side tins or holes in the roof made during loading/unloading, unless changes in Container/ Semi-trailer/ Replaceable bodywork geometry may occur due to welding during repairs) and other repairs, which may be effected with tools available at Vilnius Intermodal Terminal, after prior approval of a work estimate.

2.7. Service provision place. Territory of the Service Provider in the Republic of Lithuania at Vilnius Intermodal Terminal, address: 8 Terminalo st., Vilnius, Vilnius city municipality, or Kaunas Intermodal Terminal, address: 78 Palemono st., Kaunas, Kaunas City municipality. The Customer specifies the particular Service provision place when it fills up the Service order.

2.8. In writing. It means a method of delivery of a notice when information to the Service Provider or the Customer is delivered personally with signature on delivery, sent by post or e-mail.

2.9. Verbally. Information conveyed over a phone call to contact numbers specified in the Agreement for provision of loading/reloading, warehousing and other services or its appendices.

2.10. Parties. The Service Provider and the Customer collectively referred to in these Rules.

2.11. Service order. A Customer's order placed to the Service Provider via online self-service system of the Service Provider at <http://infrastructure.litrail.lt/konteineriu-terminalu-paslaugos>. If the website is unavailable, orders may be placed by sending them by e-mail: to Vilnius Intermodal Terminal – [vit@litrail.lt](mailto:vit@litrail.lt); Kaunas Intermodal Terminal – [kit@litrail.lt](mailto:kit@litrail.lt): 1) a properly filled-up, signed and scanned Service order form, or 2) all information, provided for in paragraph 3.2, specified in an e-mail.

- 2.12. Service order form. A document of a form specified in appendix 1 hereto, filled up by the Customer, where it is noted what particular Services the Customer wishes to obtain and other information, necessary for provision of the Services, is specified.
- 2.13. Agreement. An agreement for provision of handling, warehousing and other services made between the Service Provider and the Customer (if any), these Rules, General Service costs, Service orders placed separately, other appendices, amendments and supplements to the Agreement.
- 2.14. Agreement for provision of handling, warehousing and other services. The Provision of services agreement made and signed between the Service Provider and the Customer.
- 2.15. One-off provision of Services. Provision of the Services based on the Service order form, when the Customer needs to obtain only one particular Service or several Services at the same time and it is not interested in long-term cooperation, and no agreement for provision of handling, warehousing and other services is made with the Customer. The procedure of one-off order and provision of the Services has been described in Chapter IV of these Rules.
- 2.16. General Service costs. A pricelist of the Services rendered that is published on the website of the Service Provider at address: <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos> and that is followed by the Service Provider to render the services to the Customer.
- 2.17. Working hours. Hours of provision of the Services on weekdays: Monday – Friday from 7.00 to 19.00 h. Working hours on Saturdays and Sundays: from 8.00 to 16.00 h Republic of Lithuania time (+2 GMT). If working hours specified in this paragraph are changed, information about the change is specified on the website of the Service Provider at address: <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos> without an additional change in these Rules.

### **CHAPTER III**

#### **PROCEDURE FOR ORDERING AND PROVISION OF THE SERVICES WHEN THE AGREEMENT FOR PROVISION OF HANDLING, WAREHOUSING AND OTHER SERVICES IS MADE**

- 3.1. If the Customer wishes to get a particular Service, it places the Service order to the Service Provider within 1 (one) business day at least 1 hour before the end of the working hours of Vilnius/Kaunas Intermodal Terminal. The working hours of Vilnius/Kaunas Intermodal Terminal are published on website <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos>.
- 3.2. When placing the Service order, the following information must be specified:
- 3.2.1. the Customer placing an order;
  - 3.2.2. a number and a date of the Agreement for provision of handling, warehousing and other services, based on which the Service order is placed;
  - 3.2.3. Customer's position, name, surname, telephone No and/or e-mail;
  - 3.2.4. No of the Services ordered;
  - 3.2.5. alphabetical and numeric notations of Containers/ Semi-trailers/ Replaceable bodyworks;
  - 3.2.7. Container type (20-45 ft);
  - 3.2.8. quantity of cargo in Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons;
  - 3.2.9. whether cargo in loaded Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons is assigned to dangerous or non-dangerous goods in compliance with regulations of the Republic of Lithuania;
  - 3.2.10. Container/ Semi-trailer/ Replaceable bodywork/ Wagon seal No (if any);
  - 3.2.11. a make, model, state license plate number of an arriving motor vehicle, a state license plate number of a semi-trailer, if any (if the Container/ Semi-trailer/ Replaceable bodywork arrives/departs by a motor vehicle);
  - 3.2.12. a place of employment, name, surname of a driver of the arriving motor vehicle, a telephone No, if possible;
  - 3.2.13. a date and a preliminary time of arrival of a motor vehicle/flatcar/wagon.
- 3.3. If it is stipulated that the Service orders are placed to the Service Provider not by the Customer, but by its representatives, the Customer undertakes to confer powers in compliance with requirements of

regulations on its representatives, which are specified in the appendix to the Agreement for provision of handling, warehousing and other services made with the Customer. By approving the appendix mentioned above the Customer authorizes persons specified in it to place the Service orders to the Service Provider. When placing the Service orders, the Customer or its representative specifies all information mentioned in paragraph 3.2, including a name and surname of a driver, who will come by a motor vehicle, granting him (the driver) the right to accept/transfer Containers/ Semi-trailers/ Replaceable bodyworks and sign a statement of transfer and acceptance of a form approved by the Service Provider (the statement is drawn up only when accepting/transferring the Containers/ Semi-trailers/ Replaceable bodyworks, arriving/departing by a motor vehicle). Information received from an e-mail of the Customer or its representatives, specified in the Agreement for provision of handling, warehousing and other services or an appendix thereto, is deemed to be sent by the Customer or its authorized representatives, and this fact is indisputable.

3.4. In case of change of certain data specified in the Service order after placement of that Service order the Customer or its representative informs the Service Provider Verbally about changes until the Service order is started to execute. If notice is given Verbally, the edited Service order is to be placed immediately.

3.5. The Services are rendered during working hours only.

3.6. The Services specified in paragraphs 2.6.1 and 2.6.2 of these Rules are rendered within 4 hours Lithuanian time (+2 GMT), starting from the moment of delivery of the Container/ Semi-trailer/ Replaceable bodywork to the Service provision place, and upon arrival of the Container/ Semi-trailer/ Replaceable bodywork by a motor vehicle, starting also from the moment of signing the statement of transfer and acceptance of a form approved by the Service Provider, if no customs formalities are required, and all orderly documents are available, and there are no circumstances stipulated in Chapter V of these Rules.

3.7. The Services specified in paragraphs 2.6.3 - 2.6.22 of these Rules are rendered within a reasonable period of time, but not later than 8 working hours, starting from the moment of delivery of the Container/ Semi-trailer/ Replaceable bodywork to the Service provision place, and upon arrival of the Container/ Semi-trailer/ Replaceable bodywork by a motor vehicle, starting also from the moment of signing the statement of transfer and acceptance of a form approved by the Service Provider, if no customs formalities are required, and all orderly documents are available, and there are no circumstances stipulated in Chapter V of these Rules.

3.8. The Services specified in paragraph 2.6.23 of these Rules are rendered within 14 (fourteen) calendar days, starting from the moment of consideration of the estimate of repair costs In writing if there are no circumstances stipulated in Chapter V of these Rules. The estimate of repair costs is provided to the Customer In writing within 8 working hours from the moment of delivery of the Container to the Service provision place, and upon arrival of the Container by a motor vehicle the statement of transfer and acceptance of a form approved by the Service Provider is also signed. Upon provision of the Service specified in paragraph 2.6.23 the Container is to be removed from the Service provision place within 5 (five) business days after receipt of a notice on readiness of the Container for collection In writing. If the Customer fails to remove the Container within the period specified, it (the Container) will be moved for further storage, and the Customer will have to additionally pay for the Service specified in paragraph 2.6.1, depending on the method of delivery of the Container.

3.9. When accepting and issuing Containers/ Semi-trailers, employees of the Service Provider compare information specified in the Service order, placed according to the procedure, established in paragraph 3.2 of these Rules, to actual situation, i.e. railway wagon details and/or motor vehicle details, specified in the Service order, placed by the Customer or its representative, are checked by comparing them to the numbers, make, model of the motor vehicle that has arrived, Container/ Semi-trailer/ Replaceable bodywork details and their seal details are checked, also a personal identity document of a driver of the motor vehicle that has arrived is checked in order to make sure that the Containers/ Semi-trailers/ Replaceable bodyworks are accepted/transferred by the person specified in the Service order, placed by the Customer or its representative, which has been granted the right to accept/transfer the Containers/ Semi-trailers/ Replaceable bodyworks according to the procedure, established in paragraph 3.3. When all these

actions were carried out and the details coincided, it is deemed that the Service Provider accepted/transferred the Containers/ Semi-trailers/ Replaceable bodyworks to an appropriate person. When accepting/issuing the Containers/ Semi-trailers/ Replaceable bodyworks, the statement of transfer and acceptance of a form approved by the Service Provider is signed between the Service Provider and the driver, specified in the Service order, placed by the Customer or its representative (if the Container/ Semi-trailer/ Replaceable bodywork arrives/departs by a motor vehicle). The statement mentioned above is made in 2 copies, of which one is given to the driver, specified in the Service order, placed by the Customer or its representative.

3.10. If during acceptance of the loaded Container/ Semi-trailer/ Replaceable bodywork it is established that the Container/ Semi-trailer/ Replaceable bodywork has been damaged and free access to its cargo (goods) is possible, the Container/ Semi-trailer/ Replaceable bodywork is not accepted, and the Customer is immediately notified about the situation Verbally and In writing. In this situation the Service Provider may only accept the Container/ Semi-trailer/ Replaceable bodywork based on the written guarantee of the Customer that the Service Provider is not liable for quantity and safety of cargo (goods).

3.11. The Services related to loading/unloading, where the Customer wishes the Container/Replaceable bodywork to be loaded on the car platform, are rendered only by loading the Container/Replaceable bodywork on an equipped motor vehicle that has undamaged coupling devices. If the Customer wishes the Container to be loaded on the motor vehicle not equipped for transportation of the Container/Replaceable bodywork or if Container/Replaceable bodywork coupling devices are damaged, loading/unloading may be carried out after the Service Provider evaluates a possibility to carry out such loading/unloading and establishes that no loading/unloading equipment will be damaged during such loading/unloading, and the Customer provides the written guarantee, where it is specified that the Customer guarantees to compensate damages, which could possibly arise during loading and transportation in the territory of the Service Provider, and will not lodge claims with regard to improper loading on an unequipped vehicle and possible damage caused to that motor vehicle during loading/unloading.

3.12. When rendering the Services, specified in paragraphs 2.6.2 and 2.6.6 of these Rules, the goods accepted for storage in the Customs warehouses are registered in records of the goods stored in the Customs warehouse.

3.13. The goods, which have arrived in the Container/ Semi-trailer/ Replaceable bodywork by a motor vehicle, are accepted to the Customs warehouse according to the procedure, established in paragraph 3.9 of these Rules by signing the statement of transfer and acceptance of a form approved by the Service Provider. The goods not carried in the Container are accepted or issued to/from the Warehouses or the Customs warehouses on the basis of shipping documents. Where it is established that the kind, quantity or other characteristics of the goods fail to comply with information, specified in customs, transport, commercial or other goods accompanying documents, a statement of defects is drawn up, and the Customer is immediately notified about it Verbally and In writing in order to decide together with the Customer how to eliminate nonconformities.

3.14. The goods are issued from the Warehouses or the Customs warehouses to a person, which is entitled to dispose of them.

3.15. The remaining goods of the Customer are issued from the Warehouses or the Customs warehouses only if the Customer has no overdue debts and has settled accounts under terms and conditions of the Agreement.

3.16. The goods are issued from the Customs warehouses only after customs check and execution of customs, transport and other mandatory documents for the goods issued according to the procedure, established in regulations.

3.17. If the Customer wishes the Service Provider to render certain services, related to the customs, to its goods carried in the Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons, except the Service specified in paragraph 2.6.2 of these Rules, a separate agreement for provision of a customs broker's services is to be made with the Service Provider.

**CHAPTER IV**  
**PROCEDURE FOR ONE-OFF ORDER AND PROVISION OF THE SERVICES**

- 4.1. If upon arrival to the Service provision place the Customer wishes to get a particular Service, it fills up and signs the Service order form, and submits it to the Service Provider. Upon submission of the properly filled-up and signed Service order form by the Customer it is deemed that the Parties have agreed upon one-off provision of the Services specified in the Service order form.
- 4.2. When submitting the Service order form, the following information must be specified:
- 4.2.1. a natural person/legal entity placing an order;
  - 4.2.2. position, name, surname, telephone No and/or e-mail of a contact person of an entity placing an order;
  - 4.2.3. No of the Services ordered;
  - 4.2.4. alphabetical and numeric notations of a rail wagon;
  - 4.2.5. alphabetical and numeric notations of Containers/ Semi-trailers/ Replaceable bodywork/Wagon;
  - 4.2.6. Container (20-45 ft)/ Replaceable bodywork type;
  - 4.2.7. quantity of cargo in Containers/ Semi-trailers/ Replaceable bodywork/ Wagon;
  - 4.2.8. whether cargo in loaded Containers/ Semi-trailers/ Replaceable bodywork/ Wagon is assigned to dangerous or non-dangerous goods in compliance with regulations of the Republic of Lithuania;
  - 4.2.9. Containers/ Semi-trailers/ Replaceable bodywork/ Wagon seal No (if any);
  - 4.2.10. a make, model, state license plate number of an arriving motor vehicle, a state license plate number of a semi-trailer, if any (if the Container/ Semi-trailer/ Replaceable bodywork arrives/departs by a motor vehicle);
  - 4.2.11. a place of employment, name, surname of a driver of the arriving motor vehicle, a telephone No, if possible;
  - 4.2.12. a date and a preliminary time of arrival of a motor vehicle.
- 4.3. The Services are rendered during the Working hours only and only after they are paid according to the procedure, established in paragraph 8.3.1.1 of Chapter VIII of these Rules.
- 4.4. The Services are rendered within the period specified in paragraphs 3.6 – 3.8 of these Rules.
- 4.5. Paragraphs 3.9 – 3.17 of Chapter III of these Rules and all other paragraphs of sections of these Rules apply to one-off provision of the Services to the extent they are relevant and may be applied to one-off provision of the Services.

**CHAPTER V**  
**CASES OF NON-PROVISION OR SUSPENSION OF THE SERVICES**

- 5.1. The Service is not rendered for oversized cargo in the Service provision place without a prior agreement with the Service Provider.
- 5.2. The Service Provider does not render the Service in the event of wind gusts greater than 16 m/s.
- 5.3. The Services are not rendered if during acceptance of the loaded Container/ Semi-trailer/ Replaceable bodywork it is established that the Container/ Semi-trailer/ Replaceable bodywork has been damaged and free access to its cargo (goods) is possible, except as provided in paragraph 3.10.
- 5.4. The Services related to loading/unloading are not rendered if the Customer wishes to load the Container/ Replaceable bodywork on an unequipped motor vehicle or on a motor vehicle equipped for loading that has damaged Container/ Replaceable bodywork coupling devices, except as provided in paragraph 3.11.
- 5.5. The Services are not rendered provided that there is no possibility to accept goods or Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons at the Service provision place due to place defects in the territory of the Service Provider or the Service Provider has no necessary permits, required in order to render the Services for goods of a particular type.
- 5.6. The Service Provider may suspend provision of the Services if:

- 5.6.1. the Customer fails to comply with the order placement procedure, established in paragraph 3.1 or 4.1 of these Rules;
- 5.6.2. details of the placed Service order fail to conform to actual situation;
- 5.6.3. during provision of the Services related to loading/unloading wind gust speed reaches 16 m/s;
- 5.6.4. there is no possibility to accept goods or the Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons to the Service provision place due to shortage of storage space or lack of necessary permits;
- 5.6.5. when ordering the Services specified in paragraphs 2.6.2 and 2.6.6, the Customer failed to provide documents or information to the Service Provider, required to keep records of goods stored in the Customs warehouses/Warehouses, which it has the right to dispose of;
- 5.6.6. the Customer fails to pay for the Services according to the procedure, established in the Agreement for provision of handling, warehousing and other services or these Rules;
- 5.6.7. the Customer fails to carry out reasonable instructions of the Service Provider, which are necessary to ensure lawfulness and safety of provision of the Services.
- 5.7. If the Service Provider suspends provision of the Services to the Customer based on the grounds established in this section, it will not proceed with provision of the Services until causes of such restriction are eliminated.
- 5.8. Before suspension of provision of the Services the Service Provider undertakes to take steps to notify the Customer about suspension of provision of the Services.
- 5.9. If the Service Provider is unable to properly render the Services through its own fault or through a fault of third persons, including paragraphs 5.5 and 5.6.4 of these Rules, it is obliged to immediately notify the Customer or its representative, which places the Service order, about it Verbally or In writing, indicating specific causes of inability to render the Services, steps taken to remove difficulties in provision of the Services and an expected deadline for further proper provision of the Services.

## **CHAPTER VI OBLIGATIONS**

- 6.1. The Service Provider undertakes:
  - 6.1.1. to render Handling, warehousing and other services and prepare available equipment and personnel for that;
  - 6.1.2. to comply with the requirements, specified in the Agreement for provision of handling, warehousing and other services (if any), these Rules, Service orders, the requirements, specified in amendments, supplements to the Agreement, and regulations of the Republic of Lithuania and the European Union when rendering the Services ordered by the Customer;
  - 6.1.3. to render the Services within the time limits set in these Rules;
  - 6.1.4. to immediately inform the Customer Verbally and/or In writing if the Services cannot be rendered due to the circumstances provided for in Chapter V of these Rules;
  - 6.1.5. to suspend all works or their part upon receipt of a notice In writing from the Customer, containing instructions to do that;
  - 6.1.6. to provide conditions to the Customer for inspection of the goods transferred for storage;
  - 6.1.7. to allow the Customer to take samples (specimens) of the goods stored in the Customs warehouses/Warehouses, if necessary, by declaring them and providing for customs clearance according to the procedure, established in regulations;
  - 6.1.8. to inform the Customer in writing within 5 (five) business days if an authorized customs institution takes a decision on suspension or termination of activities of the Customs warehouse according to the procedure, established in regulations;
  - 6.1.9. to inform the Customer about a change of addresses or bank details, specified in the Agreement for provision of handling, warehousing and other services, within 3 (three) calendar days after the change. If the Service Provider fails to comply with these requirements, it has no right to a claim or a reply if



Customer's actions, taken based on the latest data known to it, are in conflict with the conditions of the Agreement or it receives no notice sent according to these data.

6.1.10. When the period of temporary storage of the goods transferred to the Service Provider and stored in the Customs warehouses comes to an end, the Service Provider is obliged to inform the Customer about necessity to formalize a new approved customs action.

6.2. The Customer undertakes:

6.2.1. to comply with the requirements, specified in the Agreement for provision of handling, warehousing and other services (if any), these Rules, Service orders, the requirements, specified in amendments, supplements to the Agreement, and regulations of the Republic of Lithuania and the European Union;

6.2.2. to ensure all cargoes, which will be delivered in the Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons, or the goods, which will be transferred for storage in the Warehouses or the Customs warehouses, are properly and qualitatively packed (a package should be sufficiently durable and reliably protect the goods from damages during loading or storage);

6.2.3. to ensure the Containers/ Semi-trailers/ Replaceable bodyworks/ Wagons arrive to the Service provision place not later that specified in the Service order placed in a manner, established in these Rules;

6.2.4. to confer necessary powers on the Customer's representative according to the procedure, established in paragraph 3.3 of these Rules if it is stipulated in the Agreement for provision of handling, warehousing and other services;

6.2.5. to inform the Service Provider about replacement of the Customer's representatives, specified according to the procedure, established in paragraph 3.3, immediately but in any case until placement of the Service order by the new Customer's representative by providing a new filled-up appendix to the Agreement for provision of handling, warehousing and other services. If the Customer fails to comply with these requirements, it has no right to lodge claims if Customer's actions, taken based on the latest data known to it, are in conflict with the conditions of the Agreement;

6.2.6. to provide information to the Service Provider by e-mail about arriving vehicles to Vilnius Intermodal Terminal [vit@litrail.lt](mailto:vit@litrail.lt), Kaunas Intermodal Terminal [kit@litrail.lt](mailto:kit@litrail.lt) if the Service described in paragraph 2.6.7 is ordered, indicating the time of arrival and the state license plate number of motor transport that is to bring cargo (future contents of the Container/ Semi-trailer/ Replaceable bodywork);

6.2.7. to provide documents or information to the Service Provider, required for keeping records of goods stored in the Customs warehouses/Warehouses and fulfilling other contractual obligations;

6.2.8. to inform the Service Provider In writing about customs status, the purpose and the objective of storage of these goods in the Customs warehouses;

6.2.9. to remove the goods stored in the Customs warehouses, which the Customer has the right to dispose of, within 30 (thirty) calendar days from the date of receipt of the Service Provider's written notice on termination of activities of the Customs warehouses if an authorized customs institution takes a decision on termination of activities of the Customs warehouses according to the procedure, established in regulations;

6.2.10. to ensure that after provision of the ordered Service, specified in paragraph 2.6.23, the Container/ Semi-trailer/ Replaceable bodywork will be removed from the Service provision place within 5 (five) business days from receipt of the written notice about availability to collect the Container/ Semi-trailer/ Replaceable bodywork;

6.2.11. to pay for the Services in the manner and within the time specified in the Agreement for provision of handling, warehousing and other services and/or these Rules;

6.2.12. to use the Services without prejudice to rights, legitimate interests of third persons, principles of morality and public order;

6.2.13. to ensure fulfilment of occupational safety and health requirements, fire safety and environmental protection requirements if after ordering the Service, specified in paragraph 2.6.7, the Customer prepares the Container/ Semi-trailer/ Replaceable bodywork for handling by its own efforts;

6.2.14. to enclose dangerous area with danger and warning signs, to keep a safe distance during handling operations. To maintain order in the part of the Service Provider's territory, where the Service specified in

paragraph 2.6.7 is being rendered, if the Customer prepares the Container/ Semi-trailer/ Replaceable bodywork for handling by its own efforts;

6.2.15. to inform the Service Provider about a change of addresses or bank details, specified in the Agreement for provision of handling, warehousing and other services, within 3 (three) calendar days after the change. If the Customer fails to comply with these requirements, it has no right to a claim or a reply if Service Provider's actions, taken based on the latest data known to it, are in conflict with the conditions of the Agreement or it receives no notice sent according to these data;

6.2.16. to carry out reasonable instructions of the Service Provider, which are necessary to ensure lawfulness and safety of provision of the Services;

6.2.17. to reimburse the Service Provider for all reasonable expenses related to collection of a debt for the Services rendered;

6.2.18. to compensate the Service Provider for damages related to loading, transportation and storage of the goods, also administrative changes imposed on Service Provider's employees if the customs institution or another respective institution detains or seizes the goods transferred by the Customer, which are stored in the Customs warehouse, through the Customer's fault;

6.2.19. to keep login details, transferred when signing the Agreement for provision of handling, warehousing and other services, intended for ordering and management of the Services in the self-service system, private and not disclose them to third persons. Upon replacement of persons, which the login details were provided to, the Customer is obliged to inform the Service Provider until placement of the next Service order by applying In writing with an application for issue of new login details to a new appointed person responsible for placement of the Service orders.

## **CHAPTER VII RIGHTS**

7.1. The Service Provider is entitled:

7.1.1. to unilaterally change the General Service costs and (or) the provisions of the Rules in its discretion by publishing them on the website of the Service Provider at address: <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos> at least 14 (fourteen) calendar days before the effective date of the changes subject to the change in market conditions or market regulations as well as the existence of other objective bases. The published notice is deemed proper (written) information of the Customer about the unilateral change in the General Service costs/ Rules. If the Customer fails to notify the Service Provider about its disagreement with the changes until the effective date of the changes, it is considered that the Customer agrees with these changes.

7.1.2. to suspend provision of the Services where and as established in these Rules and the Agreement for provision of handling, warehousing and other services;

7.1.3. to seek reimbursement for all expenses, related to collection of a debt, from the Customer;

7.1.4. to provide the goods transferred by the Customer, which are stored in the Customs warehouses, in its discretion to take any actions approved by the customs if the Customer fails to comply with the requirements of paragraph 6.2.9 of these Rules;

7.1.5. to suspend issue of the goods transferred by the Customer from the Warehouses or the Customs warehouses until full settlement for the Services rendered by the Service Provider if the Customer is indebted for these Services or fails to timely pay for them at least once;

7.1.6. not to issue the goods transferred by the Customer from the Customs warehouses if validity of the establishment permit of the Customs warehouses is suspended, unless after the end of the period of temporary storage of the goods in the Customs warehouses the goods are intended to be removed from the Customs warehouse upon formalizing other actions approved by the customs, and suspension of validity of the establishment permit of the Customs warehouses is not caused by these goods.

7.1.7. to unilaterally terminate this Agreement without applying to the court if judicial or extrajudicial bankruptcy, restructuring, liquidation proceedings are initiated in respect of the Customer.

7.2. The Customer is entitled:

- 7.2.1. to inspect the goods transferred for storage according to the procedure, established in regulations;
- 7.2.2. to take samples (specimens) of the goods stored in the Customs warehouses/Warehouses, if necessary, by declaring them and providing for customs clearance according to the procedure, established in regulations;
- 7.2.3. to transfer title to all its goods stored in the Customs warehouses or their part to the state or destroy them under supervision of the customs (at its own expense or at the expense of another person concerned) according to the procedure, established in regulations;
- 7.2.4. to change the owner (consignee) of the goods stored or the goods temporarily stored in the Customs warehouses according to the procedure, established in regulations;
- 7.2.5. to provide the goods transferred by it, which are stored in the Customs warehouses, to formalize any actions, approved by the customs, according to the procedure, established in regulations;
- 7.2.6. to terminate the Agreement for provision of handling, warehousing and other services if the Service Provider suspends provision of the Services or is unable to properly render them through its own fault or through a fault of third persons to the extent stipulated in Chapter V of these Rules;
- 7.2.7. to lodge requests and complaints to the Service Provider In writing.
- 7.2.8. to unilaterally terminate this Agreement without applying to the court if judicial or extrajudicial bankruptcy, restructuring, liquidation proceedings are initiated in respect of the Service Provider.

## **CHAPTER VIII PAYMENT FOR THE SERVICES**

- 8.1. The amount payable by the Customer for the Services rendered is calculated in accordance with the General service costs applicable during provision of the Services.
- 8.2. Payments are made in the common currency of the European Union – euro (EUR).
- 8.3. Payments for the Services are made in one of the following ways:
  - 8.3.1. prepayment:
    - 8.3.1.1. during One-off provision of the Services. In this case the Customer pays for the Services in cash or by a bank card at the Service provision place on the basis of the Service order form provided until the moment of arrival of its vehicle, containing Containers/ Semi-trailers/ Replaceable bodyworks, to the Service provision place. The VAT invoice is issued to the Customer during payment;
    - 8.3.1.2. if the Agreement for provision of handling, warehousing and other services is made with the Customer and the Customer is indebted to the Service Provider at the moment of conclusion of this agreement;
  - 8.3.2. payment after provision of the Services within 30 (thirty) calendar days from the date of receipt (delivery) of the VAT invoice if the Customer is not indebted to the Service Provider at the moment of conclusion of the Agreement for provision of handling, warehousing and other services.
- 8.4. Particular terms and conditions related to payment for the Services, which have not been specified in these Rules, are discussed in the Agreement for provision of handling, warehousing and other services.

## **CHAPTER IX TERMINATION OF PROVISION OF THE SERVICES**

- 9.1. The Services are not rendered upon termination of the Agreement for provision of handling, warehousing and other services as follows:
  - 9.1.1. before expiry by agreement of both Parties or according to a written application of one of the Parties upon notice to the other Party at least 30 (thirty) calendar days before;
  - 9.1.2. Upon the Customer's application if the Customer disagrees with the changes in the General Service costs or the Rules and informs the Service Provider about it In writing at least 7 (seven) calendar days before the effective date of the changes in the General Service costs or the Rules;

9.1.3. in other circumstances stipulated in regulations.

9.1.4. If circumstances and grounds stipulated in paragraphs 7.1.7, 7.2.8 and 9.1.2 of the Rules exist, this Agreement is terminated as follows: the terminating Party unilaterally terminates the Agreement before expiry in an extrajudicial manner upon written notice to the other Party 7 (seven) calendar days before. The period of the notice on termination of the Agreement is started to calculate from the date of receipt of the notice. The notice on termination is deemed received by the other Party on the date of its receipt or delivery if it is sent by post or via courier or in 3 (three) days from the date of sending of the notice if it is sent using contact details of the other Party specified in the Agreement.

9.1.5. If the Agreement is terminated before expiry, the Customer undertakes to pay for the Service rendered in accordance with an invoice issued by the Service Provider within 10 (ten) calendar days from receipt of the notice on termination of the Agreement.

9.2. Termination of the Agreement for provision of handling, warehousing and other services does not release the Parties from proper fulfilment of contractual obligations created prior to termination.

## **CHAPTER X LIABILITY**

10.1. The Parties are liable for failure to fulfil the contractual obligations according to the procedure, established in regulations of the Republic of Lithuania.

10.2. The Service Provider is liable for loss or damage of the goods transferred by the Customer, which are stored in the Warehouse or the Customs warehouses, and fulfilment of the obligations stipulated in the Agreement according to the procedure, established in regulations, except as provided in paragraph 10.5 of these Rules.

10.3. The Service Provider is not liable for events when loss is inflicted on the Customer if it occurs not through the fault of the Service Provider, including events when the Containers/ Semi-trailers/ Replaceable bodyworks had been transferred according to the procedure, established in paragraph 3.9 of these Rules; however, it turns out that a person, whom the Containers/ Semi-trailers/ Replaceable bodyworks had been transferred to, had no right to accept them and/or was acting by illegal means.

10.4. Suspension of provision of the Services or events when the Service cannot be rendered due to omission or improper act of third persons or the Customer itself are not deemed delay in provision of the Services, and in this case the Service Provider does not assume liability.

10.5. The Service Provider is not liable for damages caused to cargoes in the Customer's Containers/ Semi-trailers/ Replaceable bodyworks/ Wagon, goods stored in the Warehouse or the Customs warehouse, if they are related but not limited to the following reasons:

10.5.1. cargo weight reduction or evaporation, spoilage, decay/rotting or other processes typical for cargo damages;

10.5.2. fire, floods, riots, rebellions, natural disasters or harm inflicted by third persons;

10.5.3. damage of cargo (goods) caused by improper packaging/fastening.

10.6. The Service Provider is not liable for Customer's losses resulting from the decision on suspension or termination of activities of the Customs warehouses taken by the authorized customs institution according to the procedure, established in regulations.

10.7. When rendering the Services stipulated in paragraphs 2.6.4, 2.6.5 and 2.6.7 of these Rules, the Service Provider controls quantity of cargo physically reloaded from/to the Container/ Semi-trailer/ Replaceable bodywork/ Wagon.

10.8. The Customer is liable for consequences of breaches of the requirements for environmental protection, occupational safety and health regulations.

10.9. The Customer is liable for correctness, completeness and accuracy of information provided in the Service order and undertakes to compensate the Service Provider for damages caused by breach of this paragraph.

10.10. The Customer is liable for provision of true, accurate and complete information, related to placement, storage and issue of the goods from the Customs warehouses, including information specified in shipping documents. Otherwise the Service Provider and/or its employees may be imposed administrative sanctions if the customs detects nonconformities of the goods or other breaches, related to warehousing of the goods in the Customs warehouses.

10.11. If the goods are stored in the Warehouses or the Customs warehouses more than one year, and the Customer fails to pay for the Services, specified in paragraphs 2.6.2 and 2.6.6 of the Rules, and fails to take care of the goods stored in the Warehouses or the Customs warehouses more than 6 (six) months, the right to dispose of the goods passes to the Service Provider, if a warehouse owner does not oppose it.

10.12. If the Service Provider fails to render the Services during the period for provision of the Services, specified in these Rules, through its own fault, the Customer is entitled to charge a penalty fee of 0.1 (one tenth) per cent of the price of the Services, specified in the Service order and intended to render, including VAT, for each day of delay, starting from the next day after expiry of the deadline for provision of the Services.

10.13. If the Customer fails to pay for properly rendered and transferred Services during the period specified in the Agreement, the Service Provider charges a penalty fee of 0.1 (one tenth) per cent of the outstanding amount specified in the VAT invoice, including VAT, for each calendar day of delay, starting from the next day after expiry of the deadline for payment of the Services.

10.14. The amounts paid by the Customer are set off as follows:

10.14.1. on a first-priority basis: expenses of the Service Provider related to covering of demand to fulfil the obligation;

10.14.2. on a second-priority basis: payment of the penalty fee;

10.14.3. on a third-priority basis: fulfilment of the essential obligation (payment for the Services rendered).

10.15. Payment of the penalty fee does not release the contracting Parties from their duty to fulfil the obligations assumed under the Agreement.

10.16. The Party, whose wrongful act or omission causes damages to the other Party, is obliged to compensate that Party for all direct damages inflicted by it, unless otherwise stipulated in separate paragraphs of these Rules or separate provisions of the Agreement for provision of handling, warehousing and other services.

10.17. Neither Party is held liable for compensation for indirect damages to the other Party, including damages with regard to not concluded or not closed transactions with third parties, unless otherwise expressly established in these Rules or the Agreement for provision of handling, warehousing and other services.

10.18. If the Customer fails to fulfil the obligations assumed under the Agreement, the Service Provider will be released from its obligations.

## **CHAPTER XI FORCE MAJEURE**

11.1. The Parties to the Agreement are not held liable for partial or complete failure to fulfil the contractual obligations if they prove that such failure is caused by force majeure events.

11.2. The Party to the Agreement that fails to fulfil its contractual obligations due to force majeure events is obliged to immediately, but not later than 3 (three) business days after occurrence or establishment of those events, notify the other Party to the Agreement about it in writing.

11.3. The force majeure events are the circumstances, specified in Article 6.212 of the Civil Code of the Republic of Lithuania and the Rules of Exemption from Liability on Appearance of Force Majeure Circumstances of 15 July 1996, approved by Resolution of the Government of the Republic of Lithuania No 840 'On Approval of the Rules of Exemption from Liability on Appearance of Force Majeure Circumstances'. Certificates certifying force majeure events are issued in accordance with description of the procedure for issuing certificates certifying force majeure circumstances, approved by

Resolution of the Government of the Republic of Lithuania No 222 of 13 March 1997 'On Approval of the Procedure for Issuing Certificates Certifying Force Majeure Circumstances'.

11.4. The basis for release of the Party to the Agreement that is unable fulfil its contractual obligations from liability occurs from the moment of occurrence or establishment of force majeure events or, if a notice is not sent in time, from the moment of delivery of the notice. If the Party to the Agreement fails to send the notice or, if it is impossible, timely inform the other Party about inability to fulfil the contractual obligations, it is obliged to compensate the other Party to the Agreement for damages incurred by it due to the delayed notice or non-notification.

11.5. If force majeure events last longer than 6 (six) months, any Party to the Agreement is entitled to terminate the Agreement upon notice to the other Party to the Agreement 5 (five) calendar days before. If the force majeure events still exist after expiry of that 5 (five) calendar day period, the Agreement shall be terminated and the Parties to the Agreement shall be released from further execution of the Agreement under the terms and conditions of the Agreement.

## **CHAPTER XII CORRESPONDENCE**

12.1. Mail, notices and other correspondence are deemed properly sent/delivered:

12.1.1. on the same day if they are delivered personally (against signed acknowledgement) to the representatives of the Parties;

12.1.2. on the date of delivery to the Party if they are sent by registered mail;

12.2.3. on the next business day after sending an e-mail or on the date of receipt of the e-mail if the Party confirms receipt of the e-mail on the same day.

12.2. The Parties should notify each other Verbally and In writing about sending of important information and/or urgent information.

12.3. The contracting Parties carry on correspondence in Lithuanian language or another agreed language.

## **CHAPTER XIII DISPUTE SETTLEMENT PROCEDURE**

13.1. The laws and other regulations of the Republic of Lithuania are applicable to the Agreement and all rights and duties arising from it. The Agreement is made and shall be construed in compliance with legislation of the Republic of Lithuania.

13.2. Any disagreements or disputes, arising between the Parties with regard to the Agreement, shall be settled by way of mutual agreement/negotiations. If the Parties fail to reach an agreement, any disputes, disagreements or claims, arising from the Agreement or related to it, its violation, termination or validity, not settled by agreement of the Parties, shall be settled in courts of the Republic of Lithuania in the manner, established by the laws.

## **CHAPTER XIV CONCLUDING PROVISIONS**

14.1. In the Rules, where the context so requires, words used in singular may also mean plural and vice versa.

14.2. The terms and conditions of the Agreement for provision of handling, warehousing and other services are confidential information (trade secret) that may not be disclosed to the third persons without consent of the Parties, except circumstances stipulated in legislation of the Republic of Lithuania. The guilty Party undertakes to fully compensate for losses caused by disclosure of information under the Agreement for provision of handling, warehousing and other services.

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**APPENDIX 1**

To the Rules for Provision of Handling, Warehousing and Other Services

**Terminals Control Center**

**Vilnius/Kaunas Intermodal Terminal**

SERVICE ORDER FORM

\_\_\_\_\_ 201\_\_ No \_\_\_\_\_

A natural person/legal entity placing an order \_\_\_\_\_  
(name, surname/ name, code of a natural person/legal entity)

Contact person \_\_\_\_\_  
(position, name, surname, telephone No, e-mail)

The agreement based on which the order is placed\*\* \_\_\_\_\_  
(date, number)

#	No of services ordered	Container / Semi-trailer No		Container type in feet		Quantity of cargo (kg, pcs, pallets)		Dangerous cargo (specify yes/no)		Seal yes/no, No		Quantity of cargo in the Container/ Semi-trailer after provision of services No 5, 6 (to be filled up only if the Services specified are ordered)		Make, model, state license plate number of a motor vehicle, a state license plate number of a semi-trailer (if any), a name of a company, where a driver is employed, driver's name, surname, tel. No		Arrival date and preliminary time
		1.	2.	1.	2.	1.	2.	1.	2.	1.	2.	1.	2.	1.	2.	
		Information about Container/ Semi-trailer 1	To be additionally specified if services No 3, 4 are ordered	Information about Container/ Semi-trailer 1	To be specified if services No 3, 4 are ordered	Information about Container/ Semi-trailer 1	To be specified if services No 3, 4 are ordered	Information about Container/ Semi-trailer 1	To be specified if services No 3, 4 are ordered	Information about Container/ Semi-trailer 1	To be specified if services No 3, 4 are ordered	Information about Container/ Semi-trailer 1	Information about Container/ Semi-trailer 2	To be filled in any case	To be additionally filled up if services No 3, 4 are ordered	Motor transport No 1/No 2
1.																
...																

**Note.** No of the service ordered to be specified from <http://lginfrastruktura.lt/konteineriu-terminalu-paslaugos>.

**I have familiarized myself with the Rules for Provision of Handling, Warehousing and Other Services of the Terminals Control Center of the Infrastructure Service Department of AB Lietuvos Geležinkelių Infrastruktūra and undertake to observe them\*\*\*** \_\_\_\_\_  
(name, surname, signature)

\*Delete as necessary.

\*\* To be filled up if the Agreement for provision of handling, warehousing and other services has been made.

\*\*\* Not to be filled if the Agreement for provision of handling, warehousing and other services has been made.

**The order placed by:** \_\_\_\_\_  
(name, surname, signature)